

Frequently Asked Questions -General

Q. How can I get an Imperial Mailbox?

A. Imperial has dealers all over the country, call and speak to an Imperial Customer Service Representative to find your local dealer.

Q. Are all your mailboxes U.S. Post Office Approved?

A. YES! All of our commercial and residential mailboxes are approved by the Postmaster General.

Q. Why Imperial?

A. Imperial is the industries leading provider for quality residential mailboxes and signage. Our products can be seen in the most prestigious planned communities in the nation. Mix in excellent customer service and a quick turn-around on orders, and you can see why Imperial is chosen, time and time again.

Q. Are your products easy to install?

A. Yes, Our entire line of products comes with clear and concise installation instructions.

Q. How long will the brass numbers last?

A. Any brass element will, as it ages with time, begin to tarnish. Depending on the environmental and artificial elements, you should expect your brass numbers to age slowly.

Q. How do I know if I already own an Imperial?

A. There are many look-alikes in the market today, but there is only one Imperial. Imperial Mailboxes will have an indistinguishable gold label on the inside of the door.